

Growing care in our community

Your complete guide to Eskleigh support services



Discover how we are growing care within the community

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Dan Lowe

Chief Executive Officer

It is my pleasure to welcome you to the Eskleigh community here in Tasmania.

Eskleigh has been part of the Tasmanian community since 1947, providing unparalleled care and support to Tasmanians with disability, enabling them to enjoy meaningful, independent and fulfilling lives.

Eskleigh works with a broad range of clients from children to teenagers and adults with varying levels of intellectual and physical disability and provides a range of disability support services and accommodation options right across Tasmania.

On behalf of our Eskleigh family, we invite you to discover how Eskleigh supports Tasmaians with disability through a broad range of specialist services all tailored for the individual and accessible as either NDIS, MAIB, DSOA or Private Clients.

I hope you enjoy exploring our services and as always our passionate and caring team are ready to assist should you have any questions.

I look forward to welcoming you or someone you care for to our Eskleigh family soon.

- www.eskleigh.com.au
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Growing care in our community since 1947

Eskleigh started as a not-for-profit organisation over 70 years ago right here in Tasmania, with a mission to care for Tasmanians living with a disability.

Today, Eskleigh is one of Tasmania's most experienced disability providers. We provide a range of services from high needs based care in our group homes to in-home support, community nursing and respite care options as well as a range of day activity programs.

All Eskleigh services can be accessed through the National Disability Insurance Scheme (NDIS),

If you have questions about Eskleigh support and services or your funding options, visit our website or contact us today:

www.eskleigh.com.au



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the Motor Accidents Insurance Board (MAIB), Disability Support for Older Australians Program (DSOA) or can also be funded privately.

While much has changed in the disability support sector over the last 70 years, Eskleigh is still not-for-profit and still providing the best in care to Tasmanians right across the state.



A range of comprehensive services offering unparalleled care







Specialist Disability



Short Term Accommodation



Home upport



Supported Independen



Support Coordination



Care and support tailored for the individual



Community Access

Social, recreational and community participation through individual and group activities.





Community Nursing

Registered nurses providing medical care when and where you need it for NDIS and Private participants.





In Home Support

Providing the support you need to remain living in your own home.





Short-Term Accommodation

Short-term accommodation for respite and care.





Specialist Disability Accommodation

Purpose-built housing designed to provide independence, choice and community.



Supported Independent Living

Providing the support services you need to live as independently as possible.



Eskleigh offers a range of specialist disability support services for people of all ages and abilities.

Our services can be accessed through the National Disability Insurance Scheme (NDIS), the Motor Accidents Insurance Board (MAIB), Disability Support for Older Australians Program (DSOA) or as a private client.

We understand that everyone's situation is unique and will work with you and your support team and your funding method to implement the most suitable support plan.



Support Coordination

Explore your options and implement the most appropriate support plan for you.



All of Eskleigh's services are offered by qualified, caring professionals and are flexible and tailored for the individual to assist in achieving your personal goals.

Eskleigh's Support Coordination Service can help you explore the options available and implement the most appropriate support plan.



FlowPoint

All services are supported by Eskleigh's cloud-based care portal, FlowPoint which gives you and your support network real-time access to all aspects of your support plan.

You can access and update details around funding, review calendars and appointments, communicate with your support workers, access important forms and keep track of your goals, and much more.

FlowPoint offers transparency, convenience and choice, whilst keeping you and your support network fully informed around all aspects of your care.



Social, recreational and community participation through individual and group activities.

Eskleigh can support you to become more involved in a range of community, recreational and social activities.

The type of activities you get involved in are up to you and can be undertaken either as part of a group or individually, weekdays, weekends and evenings.*

Your coordinator can help develop a Community Access Plan that is aligned with your personal goals and funding.

Many of our participants choose to become involved in local community and sporting groups, social groups, library visits, participate in art and craft or enjoy day excursions.

Community access can also help support you to fulfil day to-day tasks such as attending a training session, shopping and banking or attending a doctors appointment. All services are provided by our qualified Support Workers who offer friendly and professional support and have the necessary skills to ensure you get the most from your selected activities.

Download our Day Program Activities Book from our website





*Funding dependent



Registered nurses providing medical care when and where you need it for NDIS and Private participants.

Eskleigh's community nursing support aims to assist people living with a disability to maintain their independence through high quality nursing care in the privacy and comfort of their own home.

The type of medical support can be tailored to your specific needs and all services are delivered by our fully registered and qualified nursing staff who work in conjunction with your broader medical support team, including doctors and specialists. The types of treatments delivered will be determined by your specific medical needs, however many of our clients choose our Community Nursing services for common treatments, such as:

- Health Assessments
- Medication Management and Support (Include Support to administer medications)
- Wound Care and Support
- Catheter management





Why choose Eskleigh for Community Access

- ✓ Eskleigh offers an extensive Day Activity Program where participants can choose from over 20 activities conducted from our fully resourced centre located at Perth in northern Tasmania.
- ✓ Activities are available statewide from our centres in the north and south of the state or on a one-on-one basis from your home.
- ✓ Eskleigh operates a fleet of accessible vehicles, and offer a pick-up and drop-off service ensuring you get to where you need to be safely and conveniently.
- ✓ Eskleigh provides Community Access programs to NDIS, MAIB, DSOA and Private participants.
- ✓ Eskleigh Support Workers are qualified, caring and professional.

Why choose Eskleigh for Community Nursing

- ✓ Fully registered and qualified nursing staff who work in conjunction with your broader medical support team, including doctors and specialists.
- √ 70+ years assisting people with disability has provided expert knowledge on what people with disability require when it comes to Community

 Nursing
- ✓ Eskleigh provides Community Nursing to NDIS and Private participants.
- ✓ Community Nursing is available to you where and when it suits you in and around the Launceston area.



Specialist Disability Accommodation

Specialist Disability Accommodation

is available to NDIS participants

who require a specialist housing

solution in order to receive their

daily supports and is specially

designed or modified to suit

participants needs.

Purpose-built housing designed to provide independence, choice and community.



Eskleigh is partnering with nationally recognised builders Wilson Homes, to give our clients the best in modern living and support.

Contact Eskleigh today to express your interest in this exciting development.

enquiry@eskleigh.com.au



Short-term accommodation for respite and care.

Sometimes you may require a short-term accommodation option for respite, when your usual caring supports aren't available or when you need to be away from your usual accommodation to participate in new activities such as a holiday.

Short-term Accommodation is designed to give you and your informal supports a well-earned break, change of scenery and routine. Eskleigh can provide a range of short-term accommodation options for up to 14 days at a time in both shared and private accommodation.

Participants can choose from Esk Banks, a purpose-built facility located at Eskleigh's Perth head quarters or we can assist in arranging short-term stays at suitable accommodation right across the state.

Accommodation can be offered in conjunction with Eskleigh's extensive range of services and supports, including its Community Access Program and therefore

suitable for participants with needs for a wide range of supports.

All services are provided by our qualified Support Workers and Nurses who offer friendly and professional support and have the necessary skills to ensure you remain safe, connected and happy during your stay.

Your STA plan will include meals. accommodation, social activities. administration of medication, personal care and specialised around the clock support staff.





Why choose Eskleigh for Specialist Disability Accommodation

- ✓ Eskleigh has SDA Properties located in Kings Meadows, Longford & Perth in the north and Mornington and Montrose in the south.
- ✓ Eskleigh is currently developing a range of state-of-the-art SDA Housing options in multiple locations across the state.
- ✓ 70+ years assisting people with disability has provided expert knowledge on what people with disability require in a housing solution.
- ✓ Eskleigh SDA housing seamlessly integrates with Eskleigh's extensive range of services and supports, including its Supported Independent Living Services plus services from other providers of your choice.

Why choose Eskleigh for Short-Term Accommodation

- ✓ Esk Banks is a purpose-built Short-term Accommodation facility centrally located at Eskleigh's Perth head quarters.
- ✓ Eskleigh Short-term Accommodation seamlessly integrates with Eskleigh's extensive range of services and supports, including its Community Access Programs.



Providing the support you need to remain living in your own home.

Eskleigh can provide support that will enable you to remain living in your own home, offering independence and connection with family and friends which ultimately leads to a more fulfilling life.

Eskleigh can offer services to individuals who live alone or as part of shared living arrangements.

Your coordinator can help develop an In-Home Support Plan that is aligned with your personal goals and funding.

Many of our participants request support for household tasks such as cooking, cleaning, gardening as well as personal and medical support.

qualified Support Workers and Nurses who offer friendly and professional support and have the necessary skills to ensure you remain safe, connected and happy in your own home.

All services are provided by our

Activities we can support you with:

- ✓ Assistance with daily tasks
- √ Cooking
- √ Cleaning
- √ Gardening
- ✓ Medical support
- √ Shopping
- ✓ And much more



Supported Independent Living

Providing the support services you need to live as independently as possible.

Supported Independent Living services are offered usually as part of a shared living arrangement in one of Eskleigh's Specialist Disability Accommodation (SDA) houses and generally for people who require 24/7 support.

Eskleigh can provide a range of services to support you with daily living tasks, with a focus on enabling you to live as independently as possible. Your Support Coordinator can help develop a Supported Independent Living Plan that is aligned with your personal goals and funding.

Many of our participants request support for daily living tasks such as attending appointments, household tasks such as preparation of meals and cleaning, as well as personal care, medical support and support with behavioral and social skills.

All services are provided by our qualified Support Workers and Nurses who offer friendly and professional support and have the necessary skills to ensure you remain safe, connected and happy as part of a Supported Independent Living community.

Activities we can support you with:

- ✓ Assistance with daily tasks
- ✓ Attending appointments
- √ Household tasks
- ✓ Personal care
- ✓ Medical support
- ✓ Social support
- ✓ Shopping
- ✓ And much more

Need assistance with something not on this list? Ask us and we can help





Why choose Eskleigh for In Home Support

- Eskleigh employs trained nurses who can assist with medical support such as wound care, catheter management, medication administration and rehabilitation services.
- ✓ Eskleigh provides In-Home Support services to NDIS, MAIB, DSOA and Private participants.

Why choose Eskleigh for Supported Independent Living

- ✓ Eskleigh has SDA Properties located in Kingsmeadows, Longford & Perth in the north and Mornington and Montrose in the south.
- ✓ Eskleigh provides Supported Independent Living services to NDIS, MAIB, DSOA and Private participants.
- Eskleigh employs trained nurses who can assist with medical support such as wound care, catheter management, medication administration and rehabilitation services.



Explore your options and implement the most appropriate support plan for you.

Eskleigh's Support Coordination Service can help you explore the options available and implement the most appropriate support plan.

Our dedicated Support Coordination Team are experts in the disability space and can help you become fully aware of what services may be available to you and the best way to fund them, either via the NDIS, MAIB, DSOA or as a private participant. We will help you develop connections in the community, both formal and informal to help you identify and implement the most suitable services available to you.

We take the time to fully understand your specific needs and develop a tailored, individual plan that helps you achieve your goals, maximises your independence and offers real choice and flexibility.

Your Support Coordinator will work with you over the long-term to build your skills and help you develop an understanding of how to implement and use your plan, ensuring it continues to meet your needs and remains aligned with your selected funding method.

Get in touch with our dedicated and knowledgeable team today to help get your plan started.

enquiry@eskleigh.com.au



Why choose Eskleigh for Support Coordination

- Eskleigh employs trained professionals who are experts in disability support and the NDIS. We can help you use the NDIS portal, interview and select your support team, organise assessments and allied health support and connect you with education, health, housing and transport options.
- ✓ Your Eskleigh Support Coordinator assistance is ongoing and works with you from planning and implementation to coordination and review.
- ✓ Your Support Coordination Plan can include services from any disability services provider. It's your plan and you have the right to choose the services that best help you achieve your goals.

Funding methods to suit your situation

Eskleigh offers a range of specialist disability support services for people of all ages and abilities.

Our services can be accessed through the National Disability Insurance Scheme (NDIS), the Motor Accidents Insurance Board (MAIB), Disability Support for Older Australians Program (DSOA) or as a private client.

If you are unsure about which funding method is most appropriate for your situation, contact an Eskleigh Support Coordinator who will ask you some simple questions and help guide you through the funding process.

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National Disability Insurance Scheme

The National Disability Insurance Scheme (NDIS) provides support to Australians with disabilities, their families and carers.

Eskleigh is a registered NDIS provider and can assist you in developing and implementing your NDIS plan.

Depending upon your individual situation and level of funding, all of Eskleigh's services can be accessed via the NDIS.

Eskleigh charges at the price limit, inline with the NDIS Support Catalogue.



Motor Accidents Insurance Board

The Motor Accidents Insurance Board (MAIB) provides insurance cover for those who are injured in a motor accident. Funding for this compensation is provided by Tasmanian motorists through the payment of compulsory premiums on registered motor vehicles. MAIB pays for a range of treatment and support services for eligible people who have been injured regardless of fault.

Eskleigh is a preferred provider to the MAIB and can assist with a range of medical, rehabilitation, travel and in-home support services.



Disability Support for Older Australians Program

The Disability Support for Older Australians Program (DSOA) provides support for vulnerable older Australian's aged 65 years and over (50 years and over for Indigenous people) with a disability who are not eligible for the NDIS.

The Disability Support for Older Australians (DSOA) Program is the replacement program to the Commonwealth Continuity of Support (CoS) Programme.



Private Patient

If the NDIS, MAIB or DSOA do not apply to your personal situation, you can still access any of Eskleigh's services as a private patient.

Support can be offered as a one-off short-term arrangement or provided over the longer-term depending upon your needs.

Eskleigh can work with you to help determine the type of support required and implement a suitable payment plan.

Support Coordination

Eskleigh's Support Coordination Service can help you explore the funding options available to you and implement the most appropriate support plan that you need. Contact an Eskleigh Support Coordinator to discover how you can access Eskleigh support services through these funding methods.



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