



A New Era in Disability Care

Annual Report 2018



CONTENTS

❖ Eskleigh Values	4
❖ Mission Statement	5
❖ Chair's Report	6
❖ Chief Executive Officer's Report	8
❖ Operations Report	11
❖ Finance & Administration Report	12
❖ Income & Expenditure	13
❖ Wheelchair bus	14
❖ Tasmanian Art Award	16
❖ Home of Peace, the Eskleigh story	17
❖ Board Subcommittees	18
❖ Directors & Officers	19
❖ Leisure & Lifestyle Report	20
❖ Eskleigh Home Report	22
❖ Training Report	23
❖ Southern Services Report	24
❖ Northern Services Report	25
❖ North West Coast Report	28
❖ Eskleigh Statistics	29
❖ Life Members	30
❖ Donation Slip	31

Eskleigh Values

Empathy

We value the opinions and uphold the rights of the people we support. We identify with the people we support and treat everyone equally with dignity, respect and compassion.

Integrity

We approach all of our communication, work relationships and work practices in an open, honest and transparent manner, respecting privacy and trust at all times. We deliver support with high moral principles and professional standards.

Accountability

We are responsible to the people we support to deliver quality evidence based practice. We are committed to manage funding and policy to maximise the opportunities and outcomes for all the people we support.

Community

We value team work, and the involvement and inclusion of all stakeholders with the broader community working and interacting together toward common goals.

Happiness

We recognise and celebrate the efforts and achievements of all. We value happiness as it brings self-esteem and confidence to both the people we support and our staff.

Flexibility

We are ready for and open to change. We demonstrate innovation and continuous improvement to be the best we can be, finding effective, creative and environmentally responsible ways to fulfil our mission.

OUR VISION

To be the leading provider of disability and support services in Tasmania.

OUR BUSINESS PURPOSE

To provide quality, individual support services that enrich the lives of people with a disability.

OUR GOALS

Sustainability

To be sustainable in five years' time with opportunities emerging for growth.

Marketing and communication

To have raised our profile as demonstrated in increased membership, participation, fundraising and partnerships.

Our People

To have a skilled and happy workforce.

Our Clients

To be delivering quality care to an increasing client base, with a higher percentage of satisfied clients and value added services.

QUALITY POLICY

Eskleigh in supporting people will:

Deliver a quality, efficient and diverse service.

Value and respect all people we support in policy and practice.

Eskleigh operates to a quality management system. This system complies with the requirements of ISO 9001:2008 and legislative and regulatory requirements relevant to the service.

All Directors and employees shall be made aware of the requirements of this quality policy. Adherence to the systems and procedures defined in the Quality Manual ADM030 is mandatory for all Directors and staff.

All Directors and staff are directly responsible for the quality of their own work and actions.

The quality system shall be systematically reviewed for continuous improvement.



Lynette Broomby Chair

It was an honour to be appointed as Chair of Eskleigh this year at the January 2018 meeting at a time when Eskleigh was going through a process of significant change in its operations with the ongoing roll-out of the NDIS. Under the guidance of our previous Chair Linus Grant we continued to pursue the opportunity to provide services to the wider North West Coast. We identified the need for new systems to cater for management of client information, employee management and subsequent billing to the NDIS. The board held several strategic meetings to discuss the impact the NDIS was having on Eskleigh, what opportunities were available to pursue and what changes were required to remain viable. It was apparent that a larger focus on marketing and communication of our service offerings has become essential to attract new clients.

The board welcomed the Federal Government's change to requirements around housing at Eskleigh home which has seen the 42 bed facility remain open, we however realise that may only be a short reprieve as we continue to assess its ongoing viability. Be assured that the Board is currently working through the complexities of the Eskleigh site and is in the process of preparing a detailed document around its future uses. The Eskleigh site remains very much at the centre of the organisation so any change to this model will be discussed and debated and communicated with residents and staff.

The Eskleigh Site is only part of the state-wide operation of Eskleigh, our move into the North West Coast late last year was a difficult one financially; services that we had working successfully in Hobart around community support were not required and the needs of clients were somewhat different. This resulted in the lease of premises in Burnie not being fully utilised. We however now have several attendant care clients on the North West Coast and that service is looking to hold its own in the future.

The 2017-18 year has been financially challenging but we continue to be nimble to ensure the long-term viability of Eskleigh. This year will continue to provide us with many challenges as we bed down new systems, transfer across NDIS funding at Eskleigh Home, continue to refine our governance systems, assess opportunities to achieve the best outcomes from our assets and assess and adapt to the ever-changing environment we operate in.

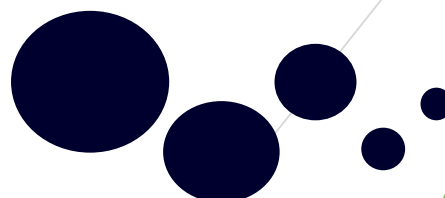
From our strategic planning meetings, we developed a list of projects that require completion over the next 12 to 24 months. Each of these projects is important to the long-term success of Eskleigh and I commend each of my fellow directors who have become “champions” of an identified project for their hard work and diligence in ensuring we achieve successful outcomes.

We welcomed Angela Holzberger to the Board, Angela is based in Hobart and brings a wealth of experience with her. Late last year we said farewell to Mrs Rozanne Boyd who over many years has been a tireless worker for Eskleigh as an employee, fundraiser and Board member. We sincerely thank Rozanne for her years of hard work and dedication. This year saw the handing of the baton of the Tasmanian Art Award to the Launceston Art Society. The preview evening was an enjoyable event and I thank society president Carolyn Riley and her team for the outstanding effort in putting the event on.

In closing I reflect on my conversation with a visitor to the Eskleigh site. He made the comment: “Driving up the drive way I could see this beautiful stately manor and then as I walked in it felt very homely.” I have often heard our CEO Dale Luttrell say “that we are visitors to the home of the residents”. What a wonderful job Dale and the staff do across all of Eskleigh’s services to ensure that Eskleigh continues to provide high level support that enriches the lives of our residents and clients, always ensuring that they are well cared for and comfortable in their own home.

I’m proud to be Chair of an organisation that makes a difference to those living with a disability, which continually strives to be the leading provider of disability and support services in Tasmania, I look forward to a successful year ahead.

Lynette Broomby
Chair





Dale Luttrell

Chief Executive Officer

It is fair to say that 2017 has been a very busy year at Eskleigh.

We celebrated the 70th year of the opening of Eskleigh Home on the 29th October 1947, with three major events. "Celebration", an exhibition of the past winners of the Tasmanian Art Award with current works from the winning artists which opened with a cocktail party at the Queen Victoria Museum and Art Gallery in Wellington Street, a Celebration dinner was also held at the Gallery and finally an open day held on the 2nd December in the grounds of Eskleigh Home. Her Excellency Professor the Honourable Kate Warner AC, Governor of Tasmania and Patron of Eskleigh spent the afternoon with the Board, members, staff and residents.

All in all, the celebrations of the 70th Anniversary were a great success.

The Board commissioned local historian Julian Burgess, as a part of the celebrations, to write the history of Eskleigh. He has produced a very informative and accurate account in the book "Home of Peace, the Eskleigh story".

Another major change for Eskleigh was the transition of the group homes to the NDIS. This proved to be a time consuming process with the need to ensure that all clients were provided with the required support so that their NDIS plans included the appropriate supports. I am pleased to report that we were able to achieve a smooth transition in all cases and our clients are enjoying the increased benefits available to them.

The transition of the clients receiving individual support i.e. support in their own homes, and the transition of the clients at Eskleigh Home will commence in early 2019 with a view to having all eligible clients with NDIS plans by 31 March 2019.

Whilst Eskleigh Home is regarded as a legacy facility by the NDIS, we have been given an undertaking by the agency that clients may remain at the facility for as long as they wish and that new referrals to the facility can be accepted. On transition Eskleigh Home will have a mix of NDIS clients together with a group of clients who are over the age of 65 years. These clients will be supported via the Federal Department of Social Services Continuity of Support Program.

Strategically the Board is considering options for the future use of Eskleigh Home if its continued use as an accommodation facility becomes unavailable.

The Board also purchased a 4000 square metre block of land in Jardine Street, Prospect and it has been subdivided into 6 allotments. It is intended that this site be used for the construction of independent units for people with a disability and their families and we are looking for partners and/or investors to partner with Eskleigh.

We also expanded our service into the North West Coast in May 2017 and after a lot of hard work by, in particular, Coordinator Sharlene Knight we are receiving referrals from all areas, including the NDIS, the State Government and private individuals. We have received clients from as far as King Island. Eskleigh's method of providing an efficient and well staffed program seems to have been accepted by clients in the North West. I expect this service to have continual growth in the coming years.

Both the Northern and Southern Services have continued to grow, again due to the hard work of the staff in those areas.

Eskleigh was, in December last year, accepted into the Motor Accidents Insurance Board panel for attendant care services and we are now benefitting from referrals of clients who have received injuries in motor vehicle accidents. Eskleigh provides this service on a state wide basis.

From a financial point of view, operational performance declined in 2018, with a deficit for the year of \$615,263 compared to a surplus in 2017 of \$337,296.

A number of factors contributed to the deficit, including;

1. A slow uptake of clients on the North West Coast
2. The costs associated with the transition to the NDIS and in particular the fact that two of our group homes have had vacancies for a significant period of time
3. The need to upgrade systems to cater for the transition to the NDIS

The 2018 operational performance is regarded as unusual and performance in 2019 is expected to improve.

As always Eskleigh has been supported during the year by the Trustees of a number of Estates. They are:

The Estate of Mrs M M Bennett

The Estate of Mr H C Abbott

The Bruce Wall Trust

In addition, Eskleigh again received generous donations from Mrs Patricia Roberts and Mr & Mrs Brian Faulkner.

Donations and bequests which are received from our many supporters enables us to provide extra assistance to our clients and in early 2018 as a result of a fund raising program we were able to purchase a new wheel chair bus for the Northern Region. This vehicle is now being fully utilised, enabling clients to participate in community activities.

I would like to express my sincere thanks to our dedicated employees across the organisation. They are the ones who embody Eskleigh values in caring for those people entrusted to our care.

Eskleigh is fortunate to have a strong management group bringing together a mixture of youth and experience and I would like to acknowledge their significant contribution in 2018. The recent appointment of Kerry Butler to the role of Manager Finance & Administration has strengthened the team.

Eskleigh is also fortunate to have the support of a group of volunteers who assist clients with activities and social programs. Without the assistance of this dedicated group many of our programs could not continue.

In closing I would like to thank the Eskleigh Chairs Linus Grant and Lynette Broomby, and the members of the Board of Directors for their support during 2018.

Dale Luttrell
Chief Executive Officer

Samantha Drotsky

Operations Manager



Another financial year has flown by. There have been several changes, with the growth and development of the North West region and the expansion of our NDIS clients state-wide.

Staff continue to work with a person-centred approach in the forefront of their minds in all aspects of the organisation which is demonstrated by the passion of the staff for our clients and for Eskleigh as a whole.

There are exciting changes ahead especially for Eskleigh Home as approximately 20 of the residents transition to the NDIS in the first part of 2019.

This is a big project for Eskleigh and we are keen to ensure that we work with the families and staff as the transition commences. We aim to ensure that the changes are conducted as smoothly as possible hence we commenced the first stages of the project in July and August 2018.

The first steps to transition was to create a project team and invite families to be involved with the transition so that we can ensure that the residents and families are informed. This will take place in the form of initial meetings with residents and family members to capture goals and receive feedback on current care and future requirements. We anticipate that this will be a constructive and rewarding experience for all involved.

Once the initial meetings have been completed we will draft documentation, care plans and goal outcomes ready for discussions with the NDIS planning team and the transition to the NDIS for the residents.

Outside of the transition to Eskleigh home we continue to strive and grow our services to the community and provide the best care possible to current and future clients.

Samantha Drotsky
Operations Manager



Kerry Butler Manager Finance & Administration

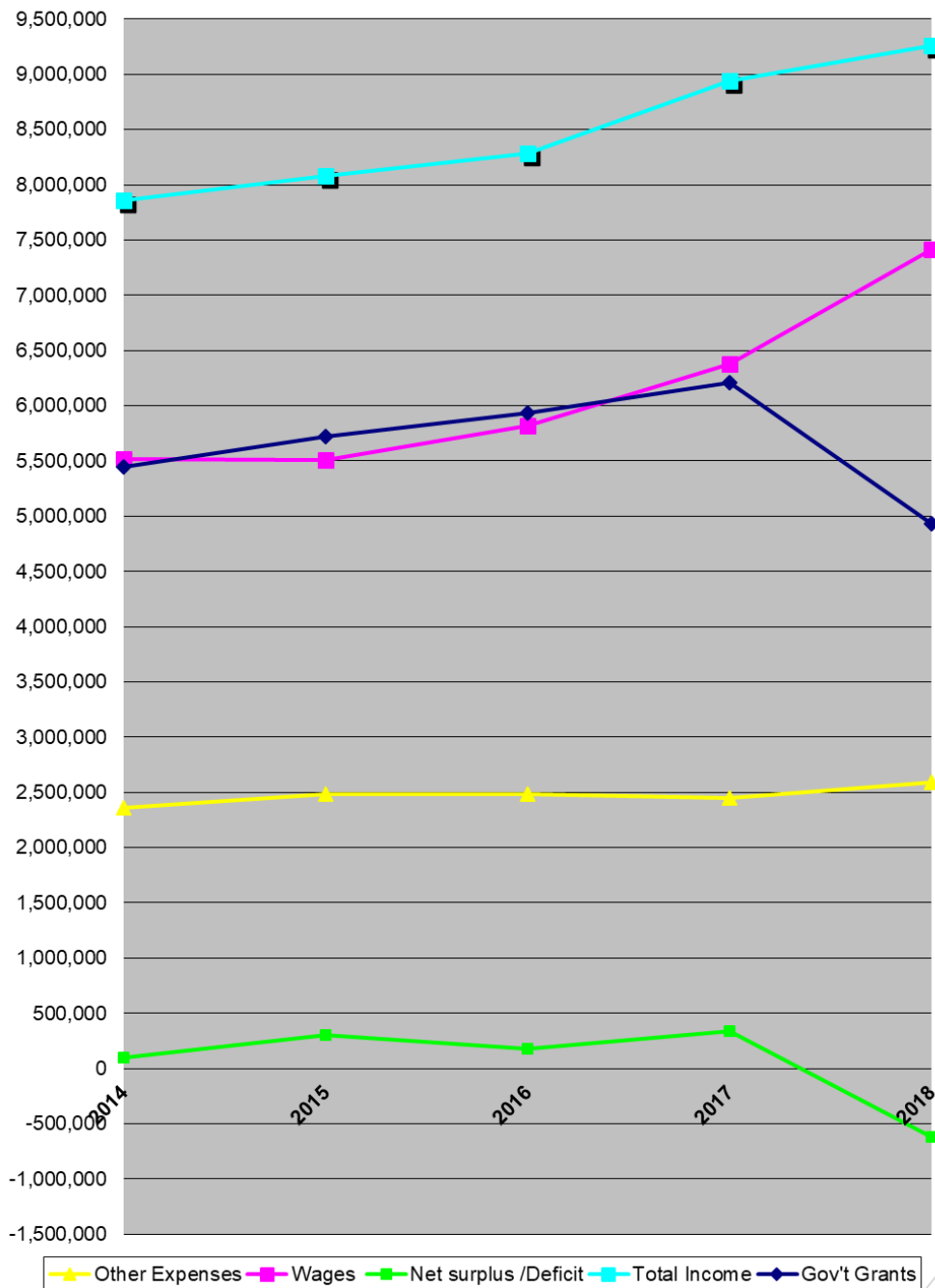
It was a privilege to join Eskleigh in May 2018 and contribute to an organisation making a difference to those living with a disability. I am constantly astounded by the empathy and skills of our fabulous staff and their ability to go above and beyond in their support of participants. As an accountant with over 20 years experience, both in the “not for profit” and “for profit” arena, I hope I can add further strength to the management team.

This is an exciting time to join Eskleigh with the challenges and opportunities presented by the NDIS. Change can be hard and both staff and participants are handling it well. At the end of the year we chose to change our rostering, payroll and accounting systems to better respond within the NDIS environment. The new systems will enable us to more efficiently roster, process payroll and claim funding once the core systems are established. We will launch the new “Flow Point” Participants Portal, an advanced communications tool at the end of 2018. This will enable participants and their families secure access to view communications, rosters, plan and other key information. Funding has been a key challenge in the 2017/2018 year, along with growth into new geographical areas. The NDIS transition and “start up” entrance to the North West market has contributed substantially to the deficit this financial year. We have modified our service offer within the North West and positive growth in this area continues. Fundraising has been strong and we would like to thank all our donors who helped us buy a 12 seater bus and wheelchair lifter for the Northern Region. This will make it possible for our participants to access and enjoy more activities and events. The growth in the disability sector through the NDIS presents an exciting opportunity for Eskleigh and we hope that with our new systems and fantastic staff we are well placed to respond to this growth.

Kerry Butler
Manager Finance & Administration

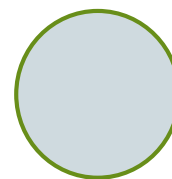
Income and Expenditure

Eskleigh Foundation - Summary of Income & Expenditure for the five years ended 30 June 2018





**THANK YOU FOR HELPING US
BUY A NEW WHEELCHAIR BUS**



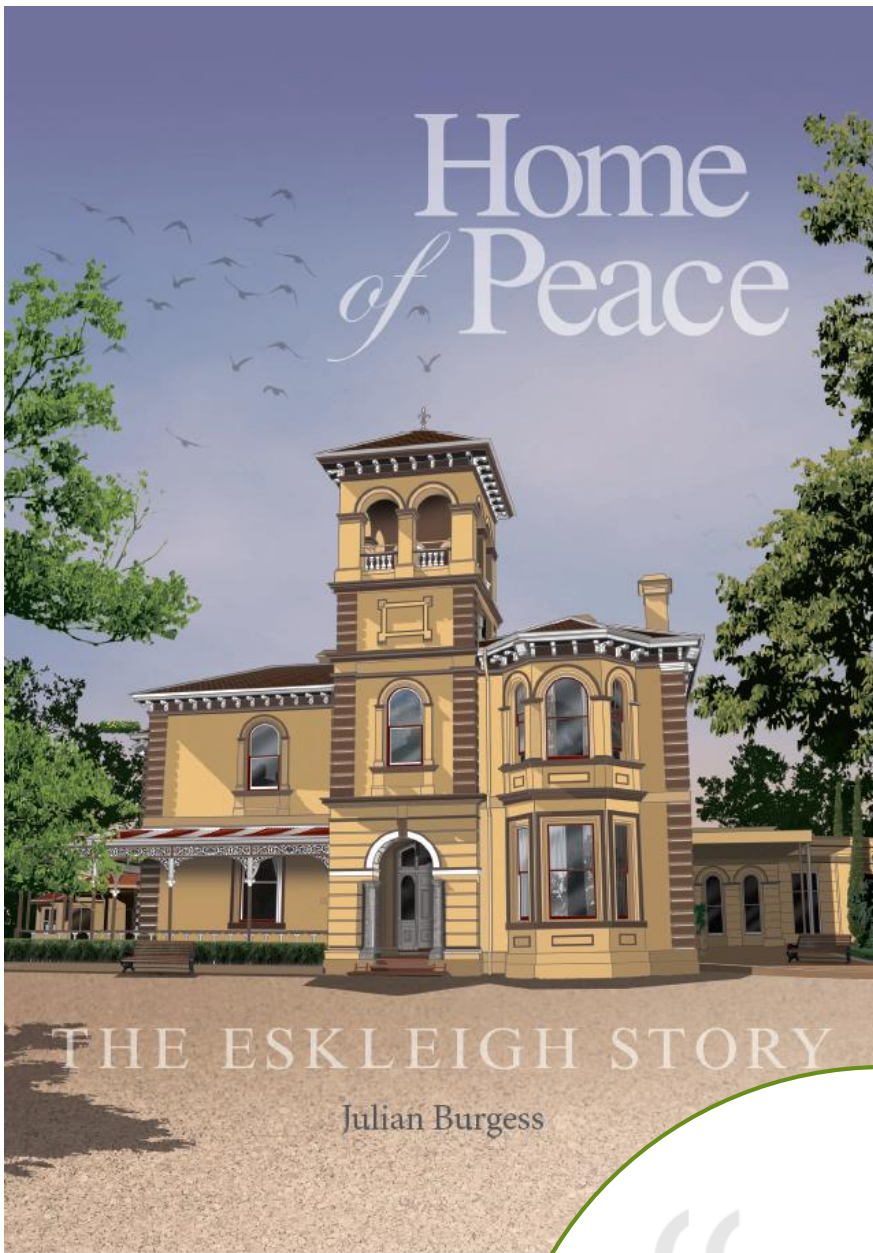


Tasmanian Art Award At Eskleigh

In 1992, after identifying the need to raise the profile of Eskleigh Association, and at the suggestion of Director John Bye to do so and also raise funds with an art exhibition, a Committee was formed to create and present the inaugural TASMANIAN ART AWARD at Eskleigh, 1992. Engaging the expert direction of Gallery Two's Gwen Parsons, the Committee crafted rules for entrants and a method of selling art on commission for what started as a two-day exhibition. A \$3000 acquisitive prize for the Award winner, sponsored by Bass & Equitable Building Society, set the event as the most prestigious art prize in Tasmania, launched with a gala cocktail party at Eskleigh attended by our Patron, Tasmanian Governor, General Sir Phillip Bennett. Carol Dell's entry, an oil painting titled "View with a red roof" was selected by the panel of independent judges as the inaugural winner of the Tasmanian Art Award, and established the Eskleigh Art Collection, now comprising 24 works permanently housed at Eskleigh. In 2017, at the Celebration Exhibition of past winners and also featuring the Eskleigh Collection, held at Queen Victoria Museum & Art Gallery Launceston, as Chair of the Tasmanian Art Award Committee, I announced that future organisation of the event would pass to the Launceston Art Society from March 2018. The Eskleigh Art Collection has grown to 24 pieces of eclectic artwork, each drawn from annual exhibitions of representative Tasmanian art entries and representing multifarious possibilities of art making - including realism, abstraction, expressionism and storey-telling.

Since 1992, the Eskleigh Art Collection has grown to 24 works, independently valued at over \$115,000. Over 30,000 people have viewed the exhibitions and more than \$130,000 has been raised to benefit Eskleigh residents. Sales to the artists exceed \$550,000.

Lionel Morell



“ How often have you driven past the wide gateway on the Launceston side of the Perth Bridge, perhaps read the sign “Eskleigh Memorial Home” and underneath in smaller letters, “Home for the Permanently Sick,” and gone on your way without a further thought for the meaning of the sign, the lovely old building or the inmates in the former colonial home?

Journalist Malva Martin, The Examiner 1964

Board Subcommittees

Development

Mrs L Broomby
Mr L Morrell
Dr F Joske
Mr L Baxter

CEO Remuneration & Appraisal Committee

Mrs L Broomby
Mrs L McKenzie
Mr L Baxter
Mr L Grant

Promotions & Fundraising

Mr L Morrell
Mr L Baxter
Mr L Grant

Strategic Planning Committee

Mr L Baxter
Mrs L Broomby
Mrs A Holzberger
Dr F Joske
Mr L Grant

House Management

In Recess

Audit & Finance

Mr L Morrell
Mrs L McKenzie
Mr T Whyte

Executive Committee

Mrs L Broomby
Mrs L McKenzie
Mr L Baxter
Dr F Joske

Tasmanian Art Award at Eskleigh

In Recess

Eskleigh Directors



Mrs Lynette Broomby
Mr Les Baxter
Mrs Linda McKenzie



Dr Fiona Joske
Mr Linus Grant
Mr Tim Whyte



Mr Lionel Morrell
Mrs Angela Holzberger

Officers

Patron: Governor of Tasmania, Her Excellency Professor the Honourable Kate Warner

Chair of the Board
Mrs Lynette Broomby

Vice Chair
Mr Les Baxter

Treasurer
Mrs Linda McKenzie

Public Officer
Dr Fiona Joske



Lisa Harris

Leisure & Lifestyle

Current Program and Activities

The Leisure and Lifestyle (L&L) team have been busy updating and implementing the weekly/monthly schedule of activities and outings, ensuring everyone has a variety of options to choose from that are in line with their program goals and promote diversity, recreation and community integration. Such activities include:

Community Access – includes weekly shopping trips to several stores including Chemist Warehouse, Shiploads, Woolworths, KMART and Bunnings.

Launceston Art Society – we are very fortunate to have members attend weekly and host art sessions, which have proven to be very successful with some clients having sold paintings.

Gym attendance – several clients attend Health Revival at Longford every Tuesday.

Memory Lane – a weekly musical journey down memory lane with song requests/film clips, movies and karaoke.

Music Therapy – a weekly musical workshop filled with a variety of instruments (bells, guitars, drums, keyboard and more).

Bunnings Craft and Activities – we are very fortunate to be part of the Bunnings Craft and Activity program. Once a month Bunnings coordinate a planned activity which can be theme specific ie Valentines Day/Easter or craft or larger projects. We are supported by Bunnings to complete the painting of our sensory room and prepare and plant our garden beds.

We have re-connected with the Perth Primary School. The community integration of this activity is invaluable and enjoyable. There are two aspects to the program:

1. The grade 6 students come to Eskleigh every Monday afternoon to interact and do various activities which include getting to know each other, cooking, craft, indoor bowls and eight ball.
2. Attending and being involved in activities at the school – Clean up Australia Day, Simultaneous Storytime, spectating at Friday sport events and Book week parade.

There are many other monthly or spontaneous events clients have access to:

- AFL games at UTAS Stadium
- Local football games at the Launceston Football Club, which very kindly hosts and accommodates us
- AGFEST
- TARGA Tasmania exhibition
- V8 Supercars at Symmons Plains
- Mr & Mrs Murray – host a BBQ every month and pizza nights
- Outings to the Launceston Airport following its upgrade where we enjoy watching the planes come and go, the cafés also have nice food and drinks 😊
- Monthly outings which have included day trips to the Country Club Casino for lunch and enjoying the grounds, Ross, Burnie and XMAS in July at the Perth Hotel.
- Specific one on one outings where its of clients' choice.

The future and NDIS

Christmas will soon be upon us! Planning for the clients and families Christmas BBQ has commenced.

The NDIS transition in early 2019 will bring more exciting challenges and changes for everyone.

The L&L team will be focusing on adopting required changes to clients programs and maintaining the current diverse program we have.

Thank you

I would like to thank: the clients for making me feel welcome in your home; all Eskleigh staff for supporting myself and the L&L team, there are many outings that would not have been possible if had not been for a whole team effort; our volunteers, again without you clients would have missed out on some activities/outings; the L&L team (Kylie, Elizabeth, Kirsty, Kylie, Mark, Phil and Tony) a very special thank you for your support, understanding and training/handover during my first eight months.

Lisa Harris
Leisure & Lifestyle Coordinator



Kate Lane

Eskleigh Home

Firstly, I would like to say thank you to all residents, their family and friends, nurses, team leaders, support workers, management, admin staff, maintenance staff, doctors, allied health professionals, hairdresser, masseuse, volunteers, kitchen and laundry staff. All of you have given me amazing guidance and encouragement since I started this position in October 2017.

With the upheaval and uncertainty of the NDIS, staff have been tremendously patient with the changing challenges and have adjusted well to the new directions and guidelines implemented. They must be commended on undertaking consistency of the care of not only the physical needs of daily living, but also with the way they have provided positive encouragement and support in a way that assists our residents to achieve their desired goals of accessing community activities, work placements and even clothes and grocery shopping.

It is with sadness that we said farewell to Brian, he had been with Eskleigh for 38 years. Brian was very much loved and will be missed greatly by all staff and residents.

We have welcomed back Sue after her trial in a group home. It is lovely to have her cheeky humour back and we just recently welcomed Mark. Thank you to staff for helping them both to settle in.

Congratulations to all staff who have participated in trainings and thank you for your commitment to ongoing professional development. This, coupled with the employment of our own Training Officer, has placed Eskleigh in a better position to provide quality care for our residents and staff.

We have said goodbye to several staff members. Thank you for your contribution to the resident care and the Eskleigh staff team. We have welcomed new staff and hope that they will enjoy working in the disability sector and with our wonderful residents. It is a career path filled with laughter and tears, highs and lows, changes, many varied challenges, triumphs and failures, love, friendship, learning, fulfillment, exhaustion and amazing team work.

Kate Lane
Clinical Nurse Coordinator

Mandy Curtis

Training Coordinator



The Training Officer role has proven to be both extremely rewarding and challenging since its commencement in July 2017. It covers the development and facilitation of all internal trainings state-wide, the organisation of any external staff trainings that may be required and all associated documentation, notification, certification, funding applications and follow-up.

Compulsory training is held in the Launceston, Hobart, Burnie and King Island areas, usually in blocks of 2 or 3 days to provide session time options for staff and reduce time lost in travel. Training locations will increase as teams of staff are employed in other areas. One of the big advantages of having our own Training Officer is that we are able to provide training sessions at very short notice when new participants come into our service or current participant's care needs change. Training programs are able to be tailored to the needs of staff and participants and new programs/information sessions developed as required.

Training is being offered to staff in our outlying and new locations to ensure continuity of training across the service. Due to other work commitments of staff in some of these areas, the training sessions are offered to small groups or individuals outside normal work times, often late into the evenings. Staff have been very cooperative in making themselves available to attend sessions and their commitment to training is appreciated.

I enjoy the ongoing contact with staff and participants and thank them for their patience, cooperation, feedback and enthusiasm as I find my way in this new role. I look forward to being able to offer increased training opportunities to staff in the coming year.

Mandy Curtis

Training Coordinator



Stuart Pockett

Southern Services

It has been a year of change for the south.

We have seen changes occurring in our team structure, changes that will no doubt improve the quality of our service, something we constantly strive for.

Those we support are increasing in number, so it is a prime opportunity as we grow to reflect on how we support and implement stakeholder improvements.

The day support centre is experiencing well deserved interest due to the model we adopted. This model is based around open communication ensuring any plan developed is what individuals have requested.

Those supported also select who will assist. This totally transparent package is in high demand. We recognise that at times where a person may be non verbal a strategy is developed to allow effective communication. This is done by various methods such as prompt boards or folders.

I believe we offer a product to be proud of whether it be day support, group homes, attendant care etc..

Our southern team is working closely with all stakeholders to see that the product we have is eventually recognised as the service of choice where we are recognised as truly person-centred.

Recently we have looked at how we can improve what we do by simply asking the questions. It amazes me how such a simple process leads to changes that are significant for those in our care.

Stuart Pockett

Southern Services Coordinator

Pamela Ivanics Northern Services



It has been another interesting, diverse and enjoyable year for the northern component of Eskleigh Foundation Inc. One of the key themes this year has been the transition of the Kings Meadows and Longford group home residents to the NDIA. This has been a steep learning curve for our team, our clients, their families, and for us as an organisation. Whilst the transition went relatively smoothly, the small issues that did arise along the way have led to some very valuable learnings that have been implemented within the team and have continued to streamline how we interact with clients and their families across the board. As a result of the NDIS transition, our residents are enjoying an increased level of choice and decision-making, along with much more community access and one-to-one time with staff. We look forward to continuing to learn and streamline our person-centred approach within this framework.



Norm Gardiner tending his tomato crop, January 2018

Cheryl Elwell and Keith Ward with their spoils from Mountain Stream Fishery, 30 December 2017



A highlight for residents and staff alike was the 70th Birthday celebrations held at Eskleigh on 2nd December 2017. Some of the group home residents braved the cold and blustery day to enjoy the big band on the verandah, the food vans, face painting and riding in the pony trap. They especially enjoyed meeting the Governor over afternoon tea and sharing the things they love about Eskleigh with Her Excellency.



Carolyn Webster, Eskleigh's
70th Birthday Celebration, 2
December 2017

We continue to welcome a steady stream of new clients out in the community. These are supported by both our loyal, long-term staff along with the recruitment of necessary new staff due to this ongoing growth. It is a pleasure to watch them support our clients professionally within our person-centred framework, and continue to embody the Eskleigh values in their interactions with our clients and their families. Regular feedback from our dedicated staff reflect that they derive great joy from working with our clients to gain and maintain independence and reach out for new horizons with the support of those around them.

Another personal highlight for me this year was the opportunity to complete the Certificate IV in Leadership and Management as part of the National Disability Service Future Leaders program. It was a privilege and a pleasure to attend this course in the company of not just my colleagues David Watts, Tammera Laycock and Kelly Bolsch, but also amongst the company of many other professionals working in the sector across the state. Whilst the course was a lot of work, it was also a unique professional development opportunity to upskill in key leadership and management strategies. An added bonus was the chance to network with and learn from some of the best in the sector, and apply those learnings and skills within our roles at Eskleigh. I have grown immensely both professionally and personally from this experience. I was also successful in gaining the statewide HESTA/NDS Future Leaders Achievement Award.



Tammera Laycock, Pamela Ivanics & David Watts

I look forward to another interesting and diverse year working with our unique clients, their families, and our wonderful team who bring their A-game and big smiles to work every day for the greater good.

Pamela Ivanics
Northern Services Coordinator



Sharlene Knight North West Coast

The 2017/2018 year with Eskleigh Foundation on the North-West Coast has seen an exciting period of growth in participants and has been strengthened by a caring, compassionate and loyal support team.

As a result of the support requirements in the North-West coast being largely 1:1 in the home and out in the community we made the decision to close the Day Centre and for me to work remotely, allowing me to travel to wherever the need for support and discussion is needed. This has been well received by everyone. I also visit King Island monthly to support our team and participants over there.

The majority of the North-West participants have now transitioned to the NDIS.

Person centred planning has been a key focus for us and has given many opportunities and exciting outcomes for our clients. Some examples are:

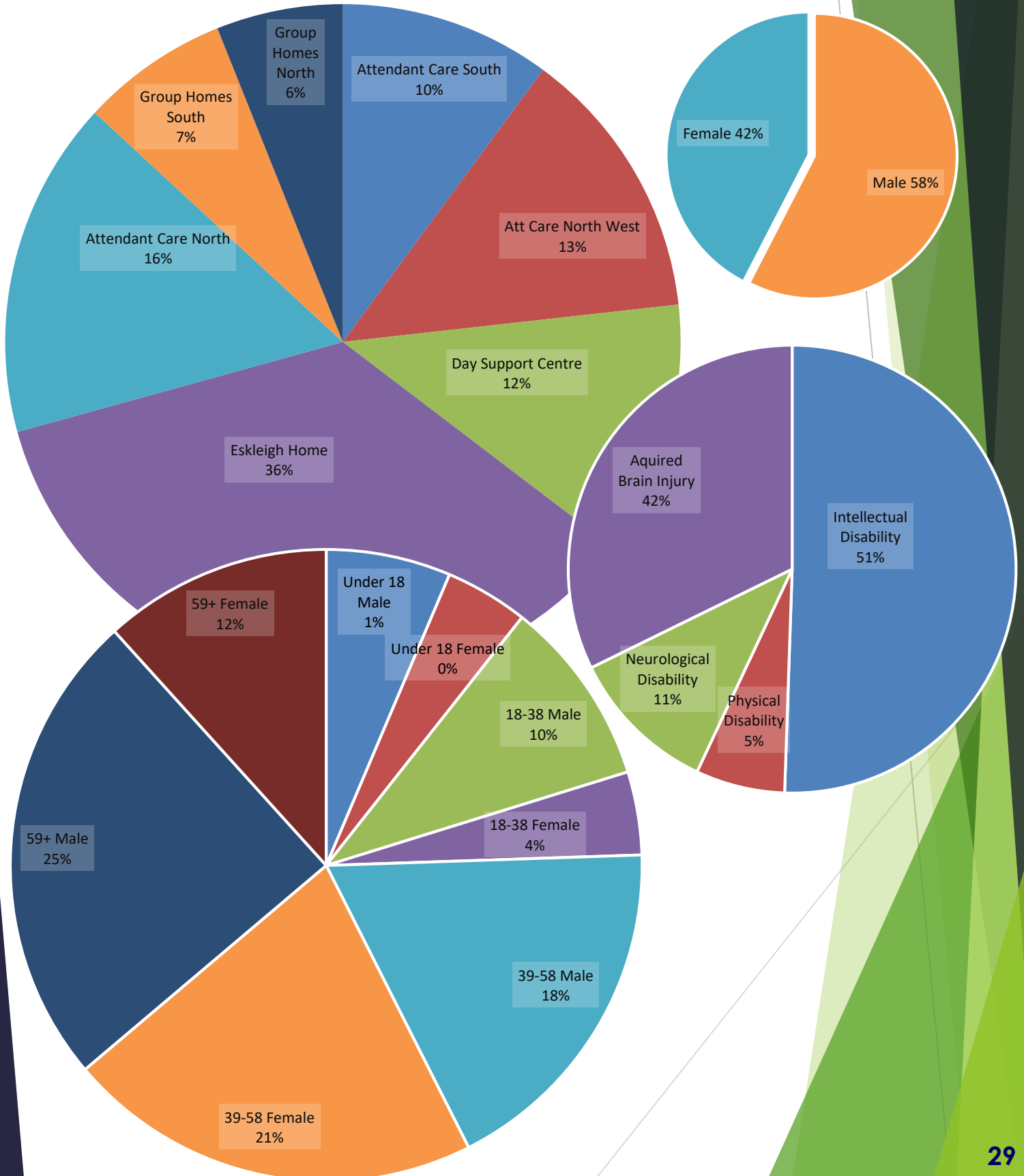
- Meeting the Wolf Brothers back stage at their concert;
- Learning to travel on the bus independently;
- Attending a Hawks match at UTAS;
- Getting their driver's licence;
- Learning how to cook (I did ask for hints);
- Holidays;
- Flying in a helicopter at Agfest;
- The V8 Supercars; and
- Swimming.

I look forward to the coming year as Eskleigh Foundation increases its presence on the North-West.

Sharlene Knight

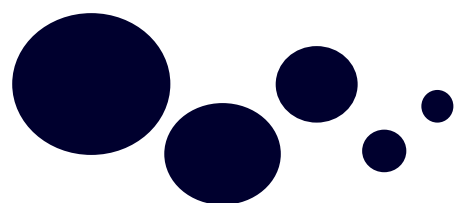
Services Coordinator North West Tas

Eskleigh Statistics



Life Members

- ❖ Mrs R Boyd
- ❖ Dr W Gibson
- ❖ Mr T Henty
- ❖ Mr L Morrell
- ❖ Mrs E B Sheldrick
- ❖ Mr J Stevenson



Donation Slip

Have you ever thought about donating to Eskleigh but thought 'my gift won't make much difference'?

As a not-for-profit body, we are greatly reliant on the Tasmanian community. If you are interested in supporting us, please return this form or contact us for more information.

We rely greatly on the generosity of the public for much of our funding. Even the smallest donation can make a big difference. Please consider making a donation, so that we can continue to help those who need it.

Title/s: Mr/Mrs/Miss/Company : _____

First Names: _____

Surname: _____

Telephone: _____

Address: _____

Suburb: _____ Post Code: _____ State: _____

Email: _____

Please accept my donation/s in the form of:

- Cash
- Cheque / Money Order
- Other:

Please debit my:

Visa Mastercard Expiry Date: ___ / ___ CVV: _____

Credit Card No: _____

Name on Card: _____

Signature: _____



eskleigh

A New Era in Disability Care

As a not-for-profit body, we are greatly reliant on the generosity of the Tasmanian community.

If you are interested in supporting us, please complete the donation form overleaf or contact us for more information.

p: 03 6398 7100

e: office@eskleigh.com.au

w: www.eskleigh.com.au